



SUPPORTED HOLIDAYS VICTORIA



HOLIDAY CALENDAR **2019 / 2020**

Great Holidays

FOR PEOPLE WHO REQUIRE SUPPORT

TERMS & CONDITIONS

An application form and terms and conditions form need to be completed, signed and returned to Supported Holidays Victoria. These forms can be found on our web site, or if requested we can post copies. Completion of these forms is necessary to allow us to be aware of guests' support needs and to assist guests to choose a holiday which is enjoyable and appropriate to their level of mobility and independence.

Please use the application form to tell us about your needs. Our holidays are based on guests with mild to moderate support needs and a staff guest ratio of 1 to 4. If you have higher support needs please discuss this with us at the time of booking. We may be able to provide a higher level of support if required, however this will be at an additional cost. Medium support needs will require a guest ratio of 1 to 3 and high support needs would be 1 to 1.

PAYMENT

Full payment is required 2 months prior to departure for Victorian based holidays. For Australian holidays which involve airfares payment is required 3 months prior to the holiday. Payments can be made by cheque or direct deposit into the SHV bank account. Upon full payment, SHV will send you a letter with final arrangements listed.

ALL CRUISE PAYMENTS

All cruise applications need to be received well in advance of the sailing date to enable SHV to reserve cabins on the ship. For all cruises at least five months notice is required and payment of 50% of the cruise cost at the time of booking. Payment of the balance in full is required 3 months prior to the cruise departure date.

WHAT IS INCLUDED

The holiday price includes staff support, airfares, transport as per the itinerary, accommodation, meals and entry fees to attractions that are listed in the itinerary and GST.

WHAT IS NOT INCLUDED

The holiday price does not include travel insurance, personal spending money for drinks, toiletries, first aid or medical needs and other items of a personal nature, souvenirs and transfers to and from Ballarat.

We recommend that guests take out their own travel insurance to cover for cancellations, medical expenses, personal accidents, personal baggage and public liability. SHV is not liable for the replacement of a guest's belongings if they are lost or damaged.

CANCELLATIONS

Refunds for cancellation of booked holidays are dependent on how much notice has been given and each request is assessed on an individual basis.

As a general guideline the following applies;

Up to one month prior to departure - full refund.

Up to three weeks prior to departure - 75% refund.

If cancellation is less than three weeks prior to departure - no refund.

CRUISE CANCELLATIONS

Cruise lines have very strict cancellation policies and as a result the amount due, if a refund were required from SHV, would be adjusted accordingly.

Holidays can be cancelled at SHV discretion (such as when a minimum number of places for a holiday have not been booked). In this situation guests can choose between a full refund or a credit towards another holiday of their choice.

An additional cost of up to \$500.00 could be incurred in the event of an emergency or other situation where a guest has to be escorted home separately due to illness or other emergencies outside SHV control.

OTHER CONDITIONS

All applications are subject to acceptance by SHV. All application forms must be signed by the guest or their Guardian or Carer. SHV may modify a holiday itinerary at its discretion as required and the guest will not be entitled to a refund. Prices quoted are subject to change without notice.

SHV reserves the right to publish any photos or DVDs made during the holiday unless requested otherwise by the guest.

SUPPORTED HOLIDAYS VICTORIA *Photos*



Canberra

SUPPORTED HOLIDAYS VICTORIA *Photos*



Cairns / Dromana

SUPPORTED HOLIDAYS VICTORIA *Photos*



Cruises

ADELAIDE - \$2650

MONDAY 18TH - FRIDAY 22ND

We will visit

- Botanic Gardens
- Glenelg Shopping Centre, including a visit to the Australian National Maritime Museum
- Hahndorf
- Adelaide Central Market
- China Town



QUEENSLIFF - \$1760

THURSDAY - MONDAY TBA

We hope you can join us for this holiday at Queenscliff. Listen to the sound of the ocean as it breaks on the sea shore, swim, collect sea shells, feed the sea gulls, join in a beach cricket game or just relax under an umbrella, the choice is yours.



HORSHAM COUNTRY MUSIC FESTIVAL - \$2300

THURSDAY 21ST - MONDAY 25TH

Music lovers will be spoilt for choice with venues that include Robert's Place, Horsham Plaza and the Horsham Soundshell all a buzz with music and song. This will be the last chance to experience the festival as 2019 will be the FINAL Festival in Horsham.



LAURA DOWNING
21st to 23rd March



DON COSTA
23rd & 24th March



JUSTIN STANDLEY
22nd to 24th March



KIARA RODRIGUES
23rd & 24th March



DWAYNE ELIX
23rd, 24th March



TREVOR KEILAR
22nd March



PETER COAD & THE COAD SISTERS
21st March



JOHANNA HEMARA
23rd & 24th March

WWW.HORSHAMCOUNTRYMUSIC.COM.AU

HALLS GAP GETAWAY - \$2000

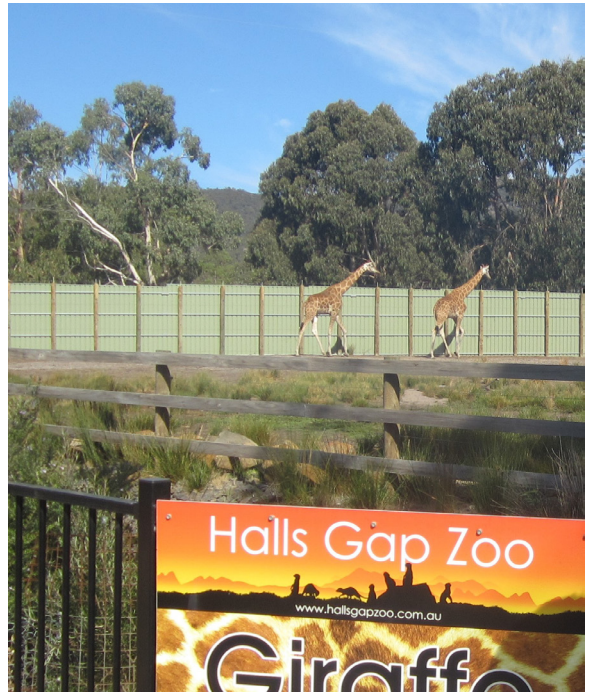
THURSDAY - MONDAY TBA

For this holiday we will head to Halls Gap and soak up the fresh mountain air.

You can do as little or as much as you like.

- Sleep in
- Browse the local craft shop

- Enjoy a cappuccino and freshly baked muffin
- Visit Halls Gap Zoo
- Wake to kangaroos and emus outside the front door
- Enjoy the peace and tranquillity of the mountains
- Watch the sun rise over the mountains



IRISH MUSIC FESTIVAL - \$2000 KOROIT & THE SHIPWRECK COAST

WEDNESDAY - SUNDAY TBA

Come with us to visit Koroit and enjoy a slice of Ireland at the foot of the dormant Tower Hill volcano.

Attractions to get involved in include:

- Commercial Road Koroit, in the heart of the town.
- The Village Green and the Koroit Theatre the main music venues.
- See the singers vie for the Danny Boy Championship
- Spud picking and peeling competitions
- Street Procession Market Stalls
- Food Court
- Street entertainment

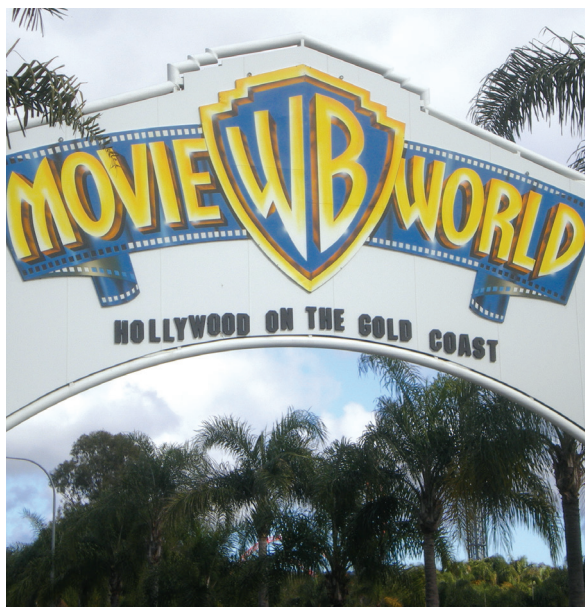


GOLD COAST GETAWAY - \$3200

THURSDAY 9TH - TUESDAY 14TH

We will visit

- Movie World
- Sea World
- Pacific Fair Shopping
- R M Williams Night Show
- Australian Outback Spectacular's Heartland
- River Cruise



ECHUCA - \$2100

FRIDAY - TUESDAY TBA

Echuca is a fascinating place to visit and is steeped in the history of the great Murray River. The town has shops that have kept the historical look and feel and as you stroll down the main street, you can feel yourself transported back in time.

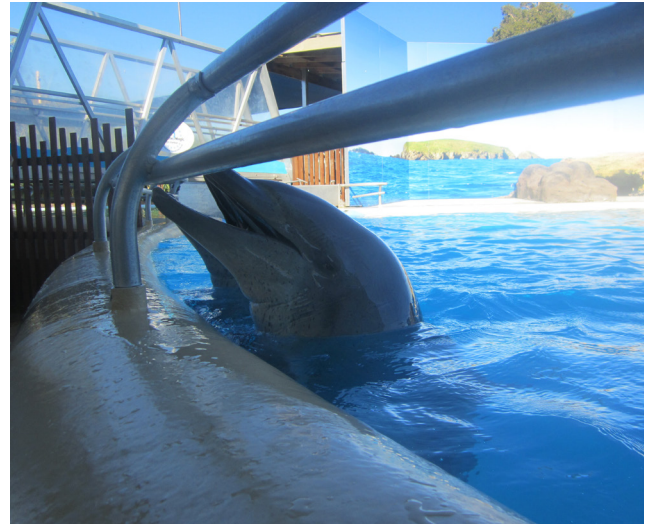
The Port of Echuca is an authentic working steam port and is home to Australia's largest fleet of steam driven paddle steamers. We will enjoy a peaceful river cruise and a leisurely walk along the historic wharf.



COFFS HARBOUR - \$2600

THURSDAY - TUESDAY TBA

- During our stay we will enjoy the wonderful climate and relaxed life style.
- We will sample the delicious bananas at the Big Banana
- Picnic in the Botanical Gardens
- Visit the Pet Porpoise Pool
- Take one of the many forest drives in the area
- Dine at the local clubs.



MELBOURNE - \$1900

MONDAY - FRIDAY TBA

We will

- Hop on and off the City Circle tram
- Visit Queen Victoria Market
- Stroll around Harbour Town and view The Christmas in July decorations
- Visit Melbourne Museum and the Imax Theatre
- Visit the Melbourne Zoo
- Visit the Old Melbourne Gaol



SYDNEY - \$2700

DATE TO BE ADVISED

We will fly to Sydney and stay in a luxury apartment in the heart of the CBD.

From here we will be within walking distance to the famous attractions that Sydney is renowned for. Our time will be spent sightseeing, catching the ferry to Manly, exploring the Opera House and wandering through the parks and gardens in the city area.



EXPLORE ULURU - \$3500

DATE TO BE ADVISED

We will fly to Uluru and spend 3 nights at Voyagers Tourist Complex. We will participate in Indigenous activities and view Uluru at sunset.



MILDURA COUNTRY MUSIC FESTIVAL - \$2300

THURSDAY 27TH SEPTEMBER - TUESDAY 2ND OCTOBER

We love the freedom of Mildura and the value for money that we can offer our guests. The majority of the shows are multi-artist concerts and the musical entertainment is amazing, with everything from talent quests like the Top of the State, to crowd winners like the Girl's Night Out or the Rockabilly Show. The venues, 20 in all, provide all-day entertainment.

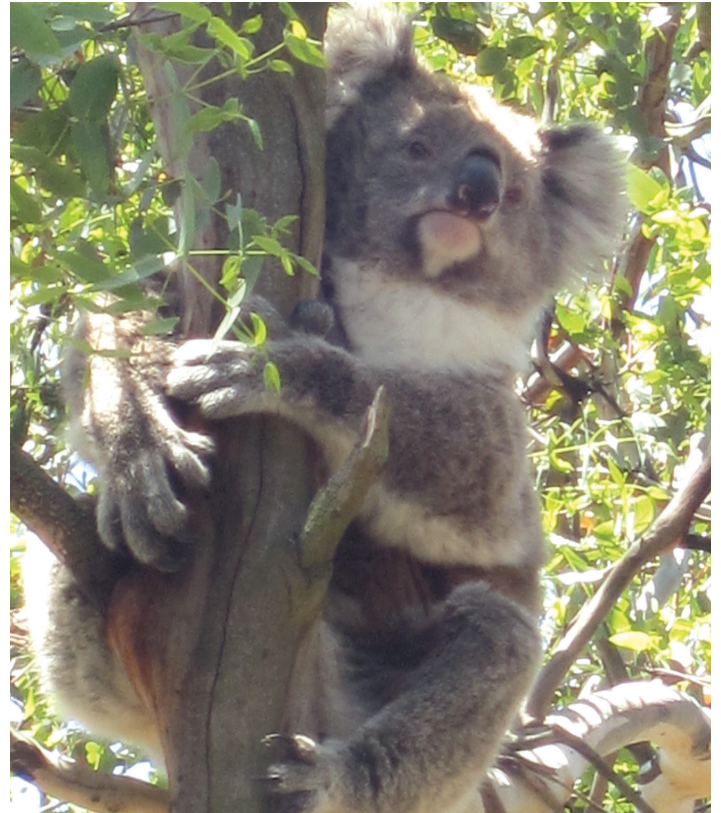


PHILLIP ISLAND - \$1800

DATE TO BE ADVISED

During our Phillip Island holiday we will visit the Koala Conservation Centre for an up close and personal experience with the koalas in their natural habitat and enjoy the spectacular scenery of the area.

The main highlight of the holiday will be a visit to one of Australia's most popular tourist attractions, the Phillip Island Nature Park. Here we will be able to enjoy the wonder of the evening penguin parade, as the penguins emerge from the ocean to find their way to their burrows. We will also visit Churchill Island Heritage Farm and the National Vietnam Veterans Museum.



WARRNAMBOOL - \$1750

DATE TO BE ADVISED

This holiday will focus on activities that everyone can enjoy.

- A sightseeing trip along the Great Ocean road
- A visit to the Hopkins Waterfall
- Stroll the quaint shops at Port Fairy
- Have a fun day out watching the emus and lighting the BBQ at Tower Hill



GOLD COAST - \$3200

DATE TO BE ADVISED

We will visit

- Movie World
- Sea World
- Pacific Fair Shopping
- R M Williams Show
- Australian Outback Spectacular's Heartland
- River Cruise



CANBERRA - \$2500

DATES TO BE ADVISED

Canberra is one of the world's few completely pre-planned cities. The landscaped gardens along with Lake Burley Griffin, famous monuments and museums, make it a city to visit again and again. Canberra is the home of the Australian story with many buildings to visit, where we will learn about our history, culture and lifestyle.

We will visit

- Parliament House Capital Hill
- Museum of Australian Democracy at Old Parliament House
- The National Gallery of Australia
- The National Museum of Australia
- National Botanic Gardens
- War Memorial
- Royal Australian Mint



Parliament House

TASMANIAN CRUISE - \$3500

This is just an example of the cruises that we have planned for the summer break. **Ask about our cruises on offer and book early as they fill up quickly.**

DATE TO BE ADVISED

Cruise to Tasmania. This is a perfect way to end the year.

Why not get a friend to come along with you and experience a wonderful relaxed holiday.

All meals on board are great, the entertainment is non stop and the ports that the ship calls into are exciting and interesting to explore.

PLEASE NOTE A passport is not required for this cruise.



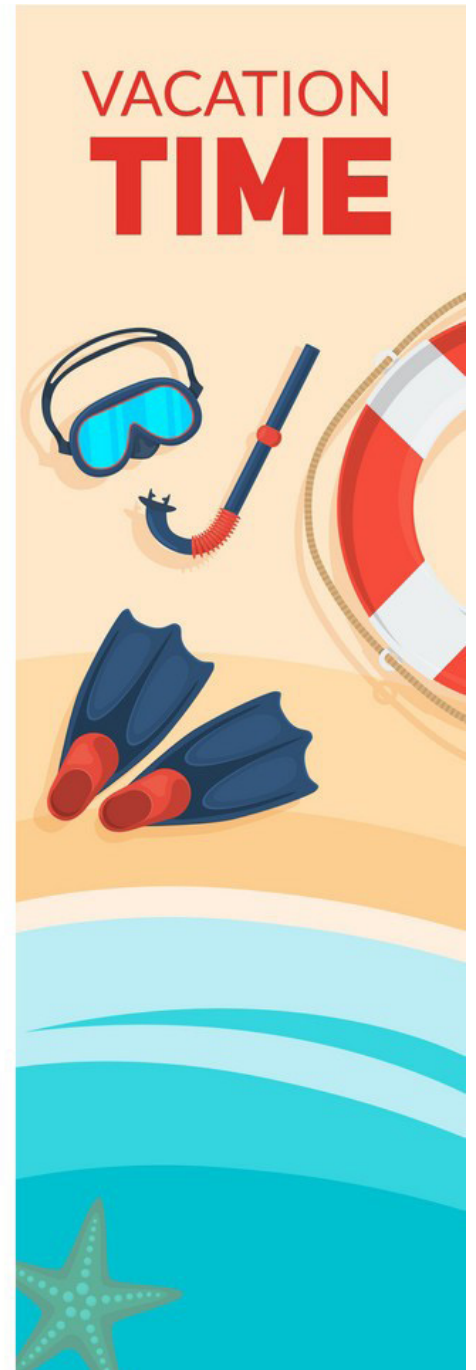
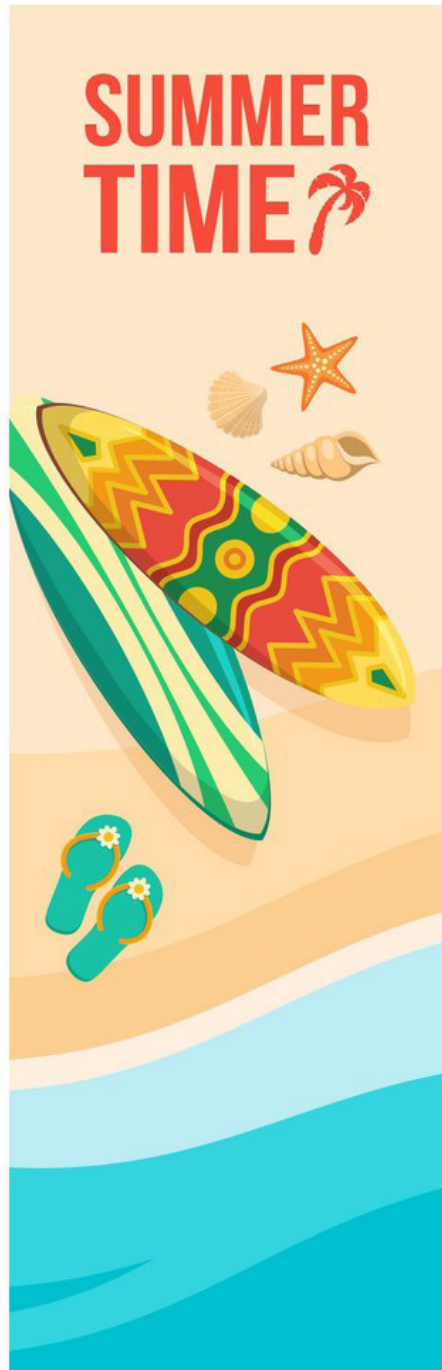
BEACH GETAWAY

BELLARINE PENINSULAR - \$2700

DATE TO BE ADVISED

Relax by the sea shore, swim in the surf, paddle in the ocean, walk along the shore collecting shells, the relaxed experience of a beach holiday is wonderful.

Enjoy a BBQ with new and old friends on this holiday and start 2020 off with great memories of a fantastic time away.



SAMPLER CRUISE

PRICE AND DATE TO BE ADVISED
(will be a 3-4 night cruise)

PLEASE NOTE A passport is not required for this holiday.



AUSTRALIAN COASTAL CRUISE

PRICE AND DATE TO BE ADVISED

Each day will be action packed with bingo, movies, "horse races" and talent shows. Each evening we will dine in luxurious surroundings before being delighted with some of Australia's most entertaining performers in spectacular stage shows.

One of the most enjoyable aspects of cruising is that you can switch off from the normal routine of daily life and lose yourself in the relaxing atmosphere. It is magical to take a stroll along the decks and watch the ocean drift by and the sunsets can be breathtaking.



TRAIN LOVERS ALBURY - \$2500

MONDAY TO THURSDAY

If you love train travel this is an experience not to be missed.

Monday morning we depart Ballarat for Melbourne on the Sprinter train. We will then board the CountryLink train to Albury.

The Albury Railway Station was first used in colonial times and boasts the longest undercover platform in the southern hemisphere. It is amazing!

Our three night stay in Albury will be relaxing and we will visit the local tourist attractions as well.

The Albury Botanic Gardens has over 1000 exotic plant species and a great large dinosaur in the interactive wonderland. This is a perfect place for the young at heart to play and relax.



FARM ADVENTURE - \$2100

FRIDAY TO MONDAY

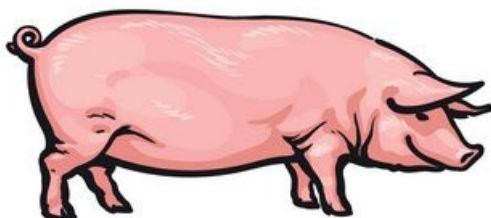
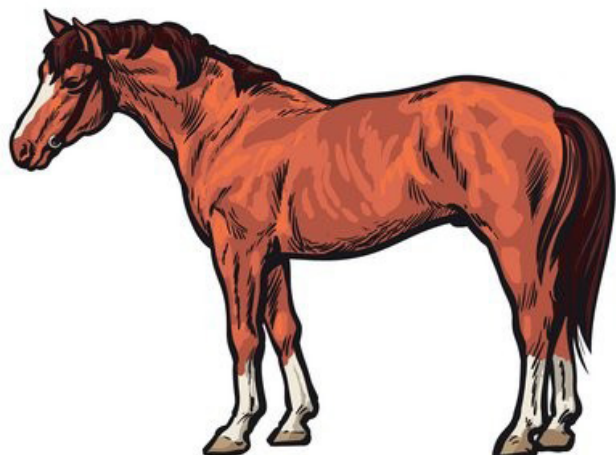
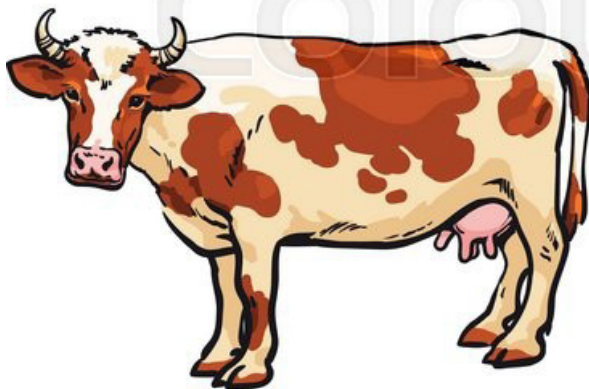
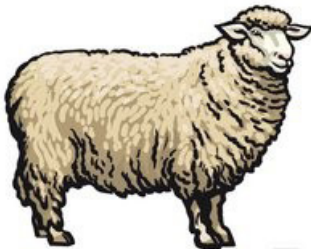
If it's a real farm experience you're seeking then join us on this busy farm with its large indoor animal nursery, Peebles the pony, cuddly baby bunnies, chickens, ducklings, piglets and more. The farm yard is full of surprises.

Milking can be observed morning and evening when up to 160 cows are milked. Have fun collecting the farmyard eggs, see kangaroos at dusk, and if we are lucky witness the birth of an animal in the animal nursery.

The farm is situated in the rolling hills just above Port Campbell National Park.



Farm Animals

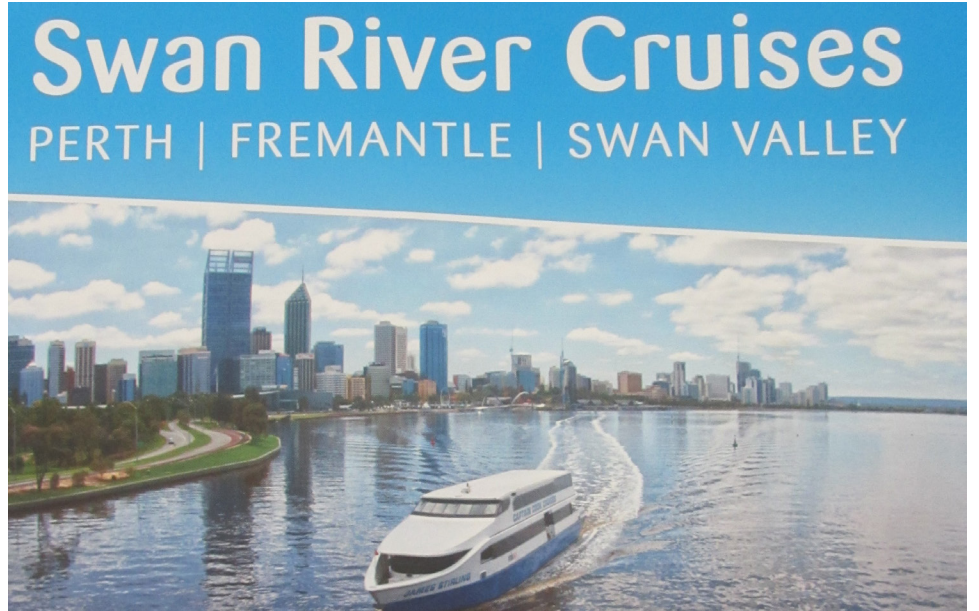


PERTH EXPERIENCE - \$3300

THURSDAY 7TH - TUESDAY 12TH

Experience Perth for a great holiday as the area has bustling markets, inner city parks, outdoor dining and amazing marine experiences.

Perth is situated beside the widest stretch of the meandering Swan River and the locals enjoy 3000 hours of sunshine a year as it is Australia's sunniest capital city. While in Perth we will explore Kings Park, take a Swan River Scenic Cruise, and visit Fremantle and the historic buildings in the port.



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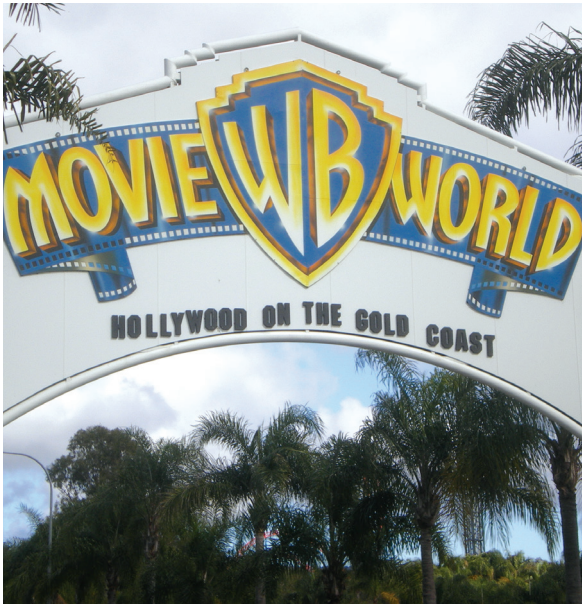


GOLD COAST GETAWAY - \$3200

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DARWIN AND THE TOP END - \$3300

THURSDAY TO WEDNESDAY Date TBA

We will fly to Darwin and be based in a lovely home with a swimming pool, so don't forget your bathers.

The tourist attractions that we will visit include;

- Aquascene Fish Feeding
- Mindil Beach Sunset Markets
- Crocodylus Park
- World War 11 Museum
- The Old Goal
- The Deck Chair Cinema





Great Holidays

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